

Dear customers and business partners,

Due to the current situation in Austria, Europe and the rest of the world, there are significant changes in everyday life for all of us. The world of work is not spared from this either.

At our location in Geretsberg we take the responsibility for our employees very seriously and do everything we can to meet it on a daily basis. In order to guarantee everyone the best possible protection, new hygiene and behaviour standards are consequently implemented and respected, as recommended by the local and European authorities.

We are currently maintaining production, but with reduced capacities in an emergency modus. Parts of the workforce work in the home office. We like to assure you that we strive to produce all your orders.

However, the current situation can hardly be planned. Therefore, impairments in the delivery time, due to further official requirements, limited deliveries by suppliers, or the availability of shipping companies, cannot be completely excluded. We ask your kind understanding that currently we can only confirm the outgoing date of delivery, not the arrival date at your premises.

As always, you will find a reliable partner in KRAIBURG. We will get through this challenging situation together with you!

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Thorsten Schmidt'.

Thorsten Schmidt
Managing Director

